

If your computer is infected with spyware or adware programs, you may not be able to access LMS.

Adware are the pop-ups that happen frequently and annoyingly, while spyware can be a real risk to security, To fix this, you must download a spyware/ adware/ malware remover program from the internet, either a free or paid version, or go purchase one from your nearest retailer. The free versions are usually limited to removing the spyware, or offer very basic anti-spyware/virus protection. A paid version usually protects much better, but this choice is entirely up to you.

Listed below are sites that allow you to download anti-spyware programs. Aside from Adaware, all of the others listed are free.

Spyzooka

<http://zookaware.com/spyzooka/?refid=cj>

Spyzooka is a free, very easy to use anti-spyware program that can be extremely useful, especially for people who are not very good with computers. Simple and straightforward and done with only a few clicks. It was given five stars by many different companies.

Adaware

<http://free.lavasoft.com/products.aspx>

Adaware is an antispyware and antivirus program in the free edition. You may choose to pay for the full version, but that is your own choice and your own money. This program was specifically recommended by another Blackboard customer on the Blackboard Forums

Spybot

<http://www.safer-networking.org/en/>

Spybot is a group of many programs dedicated to removing adware/spyware/malware as well as blocking the content and analyzing your computer to prevent such things from happening. It is currently used at the college IT department.

Stopzila

<http://www.stopzila.com/products/spywareremover-mov.do?aid=10136&cid=free-spyware&gclid=CMnuyMyh46sCFQjCKgodOF7QMg>

A five-star rating collection of free spyware/adware removers, virus blocker, firewall, spam blockers, and more.

Advanced Spyware Remover

<http://www.tucows.com/preview/500384>

Advanced Spyware remover removes spyware, adware, hijackers, and malware, as well as immunizes your computer against those specific threats to prevent them from happening again.

Spyware Terminator

<http://www.spywareterminator.com/features/antispyware-features.aspx>

A free spyware remover that is remarkably straightforward, and has a surprisingly small installer file size, which is good for people with slow download speeds, if not downloading it at the school.

Simply install and run the program of your choice, which will detect any spyware that is installed on your computer, and remove it, along with any other threats like viruses or other malware, depending on the program you choose. Doing so should allow you to access LMS, and protect your computer as a bonus.

If you have any questions, are still experiencing trouble, or are unsure what to do, go to room B1045 (Students Helping Students), or email helpdesk@saultcollege.ca