

## JOB POSTING DETAILS

<b>Job Title</b>	Customer Service (Food Counter & Baker) - Tim Hortons	<b>Job Type</b>	RI
<b>Job ID</b>	3019	<b>Duration</b>	NA
<b>Date Posted</b>	September 1, 2021	<b>Location</b>	Blind River
		<b>Closing Date</b>	October 31, 2021

### Job Overview - Description & Duties

The restaurant front is the front line in providing an exceptional guest experience and supporting the delivery of exceptional products and service.

We are looking for a Storefront/Drive-Thru Team member.

- Follows the guaranteed Always Fresh procedure
- Delivers consistent and outstanding guest service through friendly attitude, attentive behavior, and strong product knowledge
- Uses proper procedures to ensure the accuracy of every order
- Ensure every guest receives a prompt and warm greeting
- Maintains speed of service targets by working efficiently with a sense of urgency to fill orders and meet guests' needs
- Prepares all products as required, following the order monitor to ensure the accuracy of every order
- Regularly takes temperatures of the required products and records in the Time & Temperature Log
- Maintains the front counter and drive-thru area by keeping it clean, organized, stocked, and ready for rush periods in the restaurant
- Follows sanitation guidelines
- Work a variety of shifts (no overnight shifts involved)

### Required Skills

- Part-time, flexible hours
- Must have a reliable source of transportation to and from work
- Practice proper personal hygiene on a daily basis
- Must be able to work well with a team
- Ability to think quickly and resolve issues
- Great customer service skills
- Ability to upsell and promote new specialty items
- Keeping area clean and sanitized throughout the shift
- Ability to learn multiple stations and roles in the store
- Flexible and willing to learn and adapt as new menu items roll out
- Positive and cheerful attitude
- Work great under stress

### Other Requirements

As part of our team, we offer you:

- Paid training
- Affordable Health & Dental Benefits (after 6 months)
- Incentive and recognition programs
- Team Tim Hortons Scholarship Program
- Advancement opportunities
- Flexible work schedule
- Community involvement
- Team Member Meal Discounts

-A STRONG team environment

Apply to this job if you:

- Positive attitude with a passion for creating exceptional guest experiences
- Enjoy working with a successful team in a safe environment
- Love to work in a fast-paced environment
- Have a strong work ethic and are committed to your team
- Must be able to follow directions and work well with others
- Strong time management skills

### **How to Apply**

Please send resume, Attention: Luke Fortin, Store Manager

Email: TimHortons100552@timzone.com

\*Please indicate the position that you are applying for in the subject line of the email.\*