# JOB POSTING DETAILS

Employer	Reliance Home Comfort	Job Type	RI
Job Title	HVAC Apprentice Technician	Duration	Full Time
Job ID	11832	Location	Sault Ste. Marie
Date Posted	November 30, 2021	Closing Date	December 14, 2021

#### **Job Overview - Description & Duties**

Req #1610

Position: HVAC Apprentice Technician - 313D/A

\*(2nd year or higher)

Location: Sault Sainte Marie, ON

Full-time, permanent position with benefits\*\*

Work Perks:

A generous compensation plan

Steady, on-going work

Overtime pay

Relocation assistance may be provided to the qualified incumbents

A comprehensive benefits package and group savings plan

On-going professional development training and advancement opportunities

Goodlife Corporate Membership discount

### Responsibilities:

- Represent Reliance in a professional, courteous and customer service oriented manner on each and every call; you are a proud ambassador for our company
- Appliance installation, maintenance and repairs for residential customers in accordance with manufacturer specifications and local codes
- General and other inspections of all types of appliances for residential users.
- Correctly instruct customers on proper care and maintenance.
- Explain the value of Reliance's products, services and programs on every call.
- Adhere to all safety rules and procedures.
- Maintain up-to-date knowledge of all modern equipment and regulations.
- Perform other duties as required by supervisor or designate.

## Who is Reliance?:

For the past 50 years, Reliance Home Comfort has been the industry leader in providing home comfort solutions to over 1.9 million customers across North America.

RelianceT has been providing affordable, reliable home heating, cooling, hot water, water purification, electrical, plumbing & Smart Home products & services. Our customers know they can count on us for fast, friendly, knowledgeable service and advice - and that's comfortable!

Our organization has grown exponentially in size and we are incredibly proud to be recognized recently by:

Waterstone Human Capital Ltd. as Canada's 10 Most Admired Corporate Cultures

Waterstone Human Capital Ltd. for Canada's Most Admired CEO (Sean O'Brien)

Glassdoor as "Best Places to Work in Canada"

Each day, 2,300 Reliance Team Members focus on delivering an outstanding customer experience, developing top talent and giving back to the communities where we live and work. In 2019 alone, we have donated over \$650,000 to United Way and \$100,000 in equipment to Habitat for Humanity.

### **Required Skills**

Seeking Individuals who:

- Completed a minimum of Grade 12 or equivalent.
- Must have a Gas Technician II license.
- Registered Apprentice for the Certificate of qualification (C of Q) as an Air Conditioning Mechanic (Ontario 313d or 313a)
- Ozone Depletion Prevention (ODP) card (asset).
- Must have at least a Class G Driver's License.
- Be willing and able to work rotating shifts and standby duties as required.
- Must be physically capable of performing all work required of this position, i.e. occasional lifting of 25 kg up to shoulder height, frequent bending, occasional squatting/kneeling, working inside and outside in all types of weather within environments that can be dusty and/or slippery.
- Must be able to communicate clearly and effectively, both in written and verbal communications.
- Must have strong interpersonal and problem solving skills.
- Must have outstanding customer service skills.
- Must be able to demonstrate ability to understand/learn new technologies (i.e. Electronics/electricity).
- Must be willing to wear Company provided uniform.
- Maintain company vehicle to a clean and safe standard.
- Must provide proof that you are fully vaccinated as defined by the Provincial Ministry of Health

# **Other Requirements**

Please note that this position requires a Criminal Background Check and Driver's Abstract be completed for potential candidates (if applicable). This check must be satisfactory in order for an employment offer to be extended unconditionally.

## **How to Apply**

Reliance is passionate about our team members' growth and success. We proudly offer a Technical Training Assistance Program, access to tuition reimbursement and additional paid apprentice leave for eligible team members.

Please apply online at: https://can61.dayforcehcm.com/CandidatePortal/en-CA/reliancecomfort/Posting/View/3696