## JOB POSTING DETAILS

Employer	Canadian Mental Health Association, Sault Ste. Marie (Canadian Mental Health Association,	Job Type	RI
. ,	Sault Ste. Marie)	Duration	Full Time
Job Title	Housing Support Worker (Shelter)	Location	Sault Ste. Marie
Job ID	11775	Closing Date	December 10, 2021
Date Posted	November 17, 2021		

# **Job Overview - Description & Duties**

Job Class: Housing Support Worker (Shelter)

Reports to: Program Supervisor Location: Sault Ste. Marie

Terms of Employment: Fulltime, Permanent and Casual (8 hours shifts, days, evenings, nights)

Salary: \$43,946.83 - \$54,964.91 per annum, per Local 684

#### Summary of Function:

The Housing Support Worker in shelter will provide emergency shelter services to the community of people in need of shelter, maintain the overall operation of shelter facilities, and provide documents and statistics as required. Responsibilities of the Housing Support Worker in shelter include but are not limited to; determining the individuals need for shelter, providing basic needs (snack options), support coordination and crisis support, providing support and/or storage for resident medication, and providing any additional programming, support, services, or supplies. The Housing Support Worker carries out these responsibilities in accordance with the mission, vision, and values of CMHA, relevant legislation and regulations and organizational policies, to promote the delivery of efficient and high-quality services.

## **Required Skills**

Areas of Expected Competency - Demonstrated and Evidenced by:

- Supports individuals in shelter and the homeless through:
- Engagement and acceptance into service, assessment, referrals for further supports, education, relationship building, and advocacy
- Exhibits exemplary professional conduct
- Prepares and provides hot snacks and other light snack options
- Promotes and supports a safe work environment through efficient communication and incident reporting

#### Education/Certification

- Bachelor's Degree in human services field, or related field.
- Current registration with OCSWSSW or a regulated body under the Regulated Health Professions Act, if eligible.
- Certification in ASIST, CPI, First Aid/CPR, and Safe Food Handling (or willing to obtain on own within 3 months)

## Experience

- Minimum one-year experience in the fields of mental health, addictions, and/or housing services

## Knowledge, Skills and Abilities

- Ability to work in partnership with clients and staff of partnering agencies
- Extensive knowledge and understanding of the mental health and addictions services
- Extensive knowledge of standardized screening and assessment tools
- Extensive knowledge of community services, supports and resources

- Ability to apply Recovery principles and empowerment-orientated philosophies and practices in work with clients
- Demonstrated ability to observe boundaries, engage in appropriate emotional regulation, refrain from dual relationship with clients
- Ability to demonstrate diplomacy and negotiation skills when engaging in conflict situations
- Ability to make sound clinical judgments and to effectively communicate that to others
- Excellent organizational and time management skills
- Excellent written and verbal communication skills
- Ability and flexibility to work independently, or within a team, on a range of tasks within specified time frames
- Excellent computer skills and competency in software applications used by the agency
- Demonstrated ability to engage in reasonable self-care strategies that incorporate balancing work/life responsibilities

#### **Other Requirements**

- Acceptable Police Vulnerable Sector Check upon hire and to be maintained throughout employment
- Ability to provide effective client services in English and French, is preferred
- Requires heavy lifting, reaching, repetitive and bending
- Ability to move, ascend, descend, and position self from floor and back up for prolong periods

## **How to Apply**

DEADLINE: Please forward a covering letter and resume, by email only. This posting will remain open until vacancies are filled.

## FORWARD TO:

Angela Quizi, Manager of Human Resources Canadian Mental Health Association Algoma

Email: Angelaq@cmhassm.com

This is a bargaining unit position and internal candidates who meet the minimum academic qualifications as well as the minimum requirements of skill, ability and experience for the vacancy shall be provided with an interview and considered prior to any external candidate.

CMHA values diversity and is an equal opportunity employer

CMHA is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act