

JOB POSTING DETAILS

Job Title	Customer Service Representative	Job Type	NA
ES Job ID	3412	Duration	NA
Date Posted	June 24, 2022	Location	Iron Bridge
		Closing Date	July 15, 2022

Job Overview - Description & Duties

We have an immediate need to hire great people with an engaging personalities, who are passionate about delivering an extraordinary customer experience, for each of our retail locations throughout Ontario. We are looking for Seasonal Customer Service Representatives to work between May 2nd and September 5th (Labour Day). Together with your outgoing personality and excellent customer service, we will build a lasting impression that our customers will take with them . along with their purchase.

If this resonates, then we would love to have you join our team! As an LCBO CSR, you'll have a chance to inspire others, reach your full potential and share your knowledge with our customers. Learn more about wine, beer, ciders and spirits than you ever imagined as you get paid for up to 12 hours of online training, including product knowledge essentials.

About the Role:

- Serve customers using our POS/Cash system, promptly, courteously and responsibly, ensuring an outstanding customer experience
- Ask for donations as part of our Spirit of Sustainability campaign
- Participate in the Customer Experience and Postal Code Survey campaigns
- Receive inventory, replenish stock, face-up products on shelves and ensure our store is clean, organized and safe for all (clean up spills and broken bottles)
- Perform job duties that occasionally involve repeatedly lifting cases varying in size and weight (up to 60 lbs./27 kg), while standing continuously

Required Availability

Friday (5:00 p.m. - Close)

Saturday and Sunday (available all day for a 4 - 8 hour shift)

Long Weekends

Victoria Day (May 20 - 23)

Canada Day (June 30 - July 3)

Civic Holiday (July 29 - August 2)

Labour Day (September 1 - September 4)

Additional Availability

Additional work is available during the week (Monday - Thursday) based on each store's operational requirements

Schedules are posted two weeks in advance and on occasion, shifts are available on short notice

Required Skills

- Phenomenal interpersonal and engagement skills
- Must be eligible to work in Canada (valid SIN, Student or Work Permit)
- Minimum of 18 years of age

- Full COVID-19 vaccination is a required condition of employment (first and second dose)
- Bilingualism (English and French) is a bonus

Other Requirements

NA

How to Apply

Please apply at the following link:

https://lcbo.wd3.myworkdayjobs.com/en-US/LCBOCareerSite/details/Summer-CSR---Store-487---1-James-Street_JR0000009336?locations=1ddfc6da9be701e701422822bc00ba0c

The LCBO is an equal opportunity employer and is committed to providing employment accommodation in accordance with the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act.